

COMPLAINT FORM

CUSTOMER

Name and surname:	
Address:	
Mobile phone:	
Email:	

COMPLAINT DETAILS

Subject of complaint:			
Description of the claimed service:			
Date of receipt of complaint:			
Customer's signature:		Date:	
Confirmation of receipt (name and surname including signature):		Date:	

STATEMENT ON THE COMPLAINT

Complaint accepted as:	justified / unjustified (delete as appropriate)		
Statement on the complaint:			
Date of complaint handling:		Customer's signature:	